

## DA Board Member report 2023/24

Board member name: Marcus Longley

Devolved administration: Cymru/Wales

### *Summary of stakeholder engagement activities in 2023/24*

We have engaged with a range of Welsh stakeholders over the course of 2023/24, the most significant activity being:

- A presentation delivered to the Senior Management Team of Health Education and Improvement Wales (HEIW) which spanned a number of priority areas for the PSA including regulatory reform, the Accredited Registers Programme and how this might assist with workforce planning and strategies in Wales, and Safer Care for All
- A meeting with the Welsh NHS Confederation to discuss the findings and recommendations from Safer Care for All
- A meeting with Llais (the new statutory body representing public views in health and social care) to discuss the findings and recommendations from Safer Care for All
- Meetings with the office of the Welsh Language Commissioner to discuss the Welsh Language Standards
- Attendance at the Welsh language standards joint regulator forum. This group consists of representatives from across the health and care professional regulators and considers how best to implement the Welsh Language Standards
- Meetings with Welsh Government officials

In March 2023 we again hosted the (on-line) annual Regulatory developments and the Welsh context seminar jointly with the Welsh Government. The event theme was 'The role of regulation in supporting the health and care workforce now and in the future'. Speakers included representatives of the Welsh Government's Chief Nursing Officer, GMC Wales, HEIW, Social Care Wales, Llais, RCN Wales and Directors of services within the NHS. There were over 80 people from across Wales and beyond in attendance and the feedback was overwhelmingly positive, with 100% of those who completed our post-event survey saying that the event met or exceeded their expectations.

In addition to the above, stakeholders from Wales were invited to a number of PSA events including the Symposium, Research Conference, and events on Tackling Barriers to Complaints and The Role of Health Professionals in Tackling Health Inequalities.

### ***Other Devolved Administration activities in 2023/24***

The policy team continue to monitor policy and political developments in Wales and the most significant of these are included in the weekly parliamentary and media monitoring email. They also review relevant consultations issued by the Welsh Government and other stakeholders and in April 2023 responded to the Welsh Government consultation on a licensing scheme for tattooing and acupuncture.

The PSA has now implemented the updated Welsh Language Standards, which came into force on 6 December 2023.

The Policy Team has created a 'map' of key stakeholder functions in Wales which will be used for future engagement related to our Safer Care for All priorities.

A session was held between DA Board members, the policy and comms teams to review stakeholder engagement over the past period, clarify objectives for future engagement and identify areas for enhanced activity.

### ***Planned stakeholder engagement in 2024 (to end of term)***

The annual Welsh Regulatory Seminar will be held on 19 March 2024 and will focus on 'The role of professional regulation in retaining and building the health and care workforce'. Speakers for the event will include Eluned Morgan MS, Minister for Health and Social Services, BAPIO Wales, HEIW, NHS Employers, Welsh Government, Social Care Wales and the GOC. The event is held jointly with the Welsh Government, and the policy team has engaged extensively with officials during the planning of the event.

The July Board meeting will be held in Wales and stakeholder meetings are being planned to coincide with it.

The selection of Mark Drakeford's successor is ongoing. Once the new First Minister has appointed a cabinet we will wish to meet with the new Minister for Health and Social Services (should the current Minister be replaced). Other priority stakeholders in the political sphere include Mabon ap Gwynfor MS, Plaid Health spokesperson, who takes an interest in the regulation of NHS Managers.

The Policy and Communications teams have been working to develop a stakeholder engagement plan for Wales. The plan will assist in targeting our stakeholder engagement in Wales more strategically across the rest of 2024. This will be supported by the implementation of the new Stakeholder Relationship Management system. As part of the process of setting up the new system we are asking all our contacts about their Welsh language preferences and to inform us of areas of PSA's work which is of most interest to them. This will allow for better tailoring of future engagement.

***Suggestions for Authority work priorities in relation to the Devolved Administration in 2024 (to end of term)***

The Authority should progress work to develop a stakeholder engagement plan for Wales and seek to align stakeholder engagement activities with the PSA's manifesto and Safer Care for All priorities.