

**Professional Standards Authority Symposium:
How can we successfully collaborate towards safer care for all?
Microsoft Teams
6 June 2023 | 10:00-16:00**

Programme		
10:00 -10:15	Welcome and introduction The importance of effective collaboration to address the issues of <i>Safer care for all</i> , and other shared challenges	Caroline Corby, Chair, Professional Standards Authority; Alan Clamp, Chief Executive. Professional Standards Authority
10:15-11:15 Scene-setting presentations followed by Q&A	Collaborative working Academic perspectives on successful collaboration	Paul Morrison, Chief Executive, Planning Inspectorate Gerry McGivern, Professor in Public Services Management and Organisation, King's Business School
11:15-11:30	Break	
11:30-12:30 <i>Sessions in parallel</i> Presentations followed by questions and discussion; what do these case studies tell us about successful collaboration?	Parallel 1A Public support and advocacy: supporting people to navigate the system when things go wrong in their care	Alice Hood, Assistant Director, Public Engagement, NMC; Cristina Diaz, Public Support Specialist, NMC; Emma Willis, Head of Specialist Services, NMC
	Parallel 1B An inclusive induction? Welcoming and valuing International Medical Graduates	Tista Chakravarty-Gannon, Head of Outreach, GMC
	Parallel 1C Collaborating with regulators to co-design and implement an effective system of governance for nonsurgical cosmetic procedures	Professor David Sines, Executive Chair and Registrar, Joint Council for Cosmetic Practitioners (JCCP)
	Parallel 1D The SCoPED partnership: the creation of a shared standards framework	Anna Daroy, Chief Executive, British Association for Counselling and Psychotherapy; Helen Willingham, Head of Content and Engagement, UK Council

		for Psychotherapy; Jyles Robillard-Day, CEO, National Counselling Society
	Parallel 1E Developing a shared data platform: our key lessons	Kirk Summerwill, Head of Intelligence and Insight, GMC; Andrew Richardson, Intelligence and Insight Manager, GMC; Sonia Dhillon, Principal Analyst, NMC; Saffron Weeks, Principal Analyst, CQC
12:30-13:30 Lunch		
13:30-14:30 <i>Sessions in parallel</i> Presentations followed by questions and discussion; what do these case studies tell us about successful collaboration?	Parallel 2A The Emerging Concerns Protocol: sharing concerns between regulatory partners	Tista Chakravarty-Gannon, Head of Outreach, GMC; Charles Rendell, Strategy Manager, CQC; Paula Mansell, Head of Outreach Strategic Delivery, NMC
	Parallel 2B Supporting collaboration between regulators	Marcial Boo, Chair, Institute of Regulation; Chief Executive, Equality and Human Rights Commission
	Parallel 2C Collaborative learning for safer care: the Patient Safety Management Network	Helen Hughes, Chief Executive, Patient Safety Learning Claire Cox, PSMN Co-founder; Patient safety lead (clinical), Kings College NHS Foundation Trust; Chris Elston, Patient Safety Education Lead, University Hospital Southampton
	Parallel 2D Promoting and facilitating shared decision-making between practitioners and patients	Steven Bettles, Head of Policy, General Osteopathic Council; Professor Ashok Handa, Co-director, Collaborating Centre for Values-Based Practice, University of Oxford; Sarah Tilsed, Head of Patient Partnership, Patients Association
14:30-15:00 Break/contingency time		
15:00-15:55 Bringing the learning together: do we have what it will take to collaborate successfully and achieve safer care for all?	Discussion: <ul style="list-style-type: none"> - What are the common features of good collaboration? - What are barriers to good collaboration? - What sorts of issues lend themselves to collaborative activity? 	Chaired by Marcus Longley, Board Member, Professional Standards Authority

	<ul style="list-style-type: none"> - Do we have the processes, structures, skills and governance in the sector to collaborate effectively? - Where are the gaps and how can we work together to address them? - In addition to SCFA, what other shared challenges should be addressed collaboratively? - What are our takeaways? - What are our actions? 	
15:55-16:00	Closing remarks	Alan Clamp