

1. Summary of the matter appealed

- 1.1 This appeal related to an application by the International Federation for Therapeutic and Counselling Choice (IFTCC) for assessment under Standard One (public interest test) of the Professional Standards Authority's (PSA) Standards for Accredited Registers.
- 1.2 On 27 June 2024 an Accreditation Panel of the PSA considered the IFTCC's application. The Accreditation Panel found that Standard One was not met.
- 1.3 On 12 August 2024, the IFTCC lodged an appeal against the Accreditation Panel's decision.

2. Appeal Panel Decision

- 2.1 The Appeal Panel met on 19 September and 1 October 2024 to consider the appeal. The Appeal Panel decided that the decision of the Accreditation Panel of 27 June 2024 is unfair, and wrong (in terms of the approach taken to reaching its decision), on the grounds that the PSA has deviated from its processes and has not taken due account of evidence that was submitted for an accreditation decision. Accordingly, it upheld (in part) the IFTCC's appeal and decided that the matter should be remitted for further consideration in the round.
- 2.2 Therefore, the Appeal Panel decided under 4.8 of the Accredited Registers Appeal Policy dated July 2021, to uphold the appeal and refer the matter to an Accreditation Panel for consideration.