

Accredited Registers

Condition Review: The British Association of Sport Rehabilitators (BASRaT)

November 2024

1. Outcome

- 1.1 At the British Association of Sports Rehabilitators (BASRaT)'s accreditation renewal, the Professional Standards Authority ('we') issued six Conditions on its accreditation.
- 1.2 This report¹ sets out our assessment of the actions taken by BASRaT to satisfy Conditions One-Six.
- 1.3 We found that BASRaT had met the Conditions.

2. Background

- 2.1 We assess registers against our Standards for Accredited Registers ('the Standards')² where a Register has not met the minimum requirement of a Standard, we can issue Conditions. A Condition sets out the requirements and the timeframe that a Register must meet.
- 2.2 At BASRaT's accreditation renewal, completed in May 2024, we issued six Conditions ([basrat-accreditation-renewal-report-2024.pdf](#)). Conditions Two, and Six had to be implemented by August 2024, while Conditions One, Three, Four and Five had to be completed by November 2024. These are set out below:

- **Condition One:** BASRaT must develop a process for applicants to appeal registration decisions
- **Condition Two:** BASRaT is to review its processes for checking the accuracy and presentation of information on its register.
- **Condition Three:** Decision making within the complaints process should not be made by members of the governance bodies responsible for oversight of complaints.
- **Condition Four:** Independent oversight of BASRaT's regulatory functions by the Ethics Committee, or a similar body, must be strengthened to ensure appropriate governance, quality assurance of decisions, and separation of functions.
- **Condition Five:** BASRaT is to develop and document its organisational risk management process.
- **Condition Six:** BASRaT must provide brief definitions or links explaining all registrant categories within the register and directory. This will allow users to

¹ Report available at [basrat-accreditation-renewal-report-2024.pdf](#)

² [Standards for Accredited Registers](#)

make informed decisions when searching for registered sports rehabilitation professionals.

2.3 This report discusses the actions BASRaT took to address the Condition, as well as our decision about whether the Condition is met.

2.4 We reviewed the following evidence:

- BASRaT's reported actions about what it had done to meet Conditions.
- The [BASRaT website](#) and relevant Pages [Register Check — BASRaT](#)
- The updated FTP Policies [Fitness to Practise guide for the public and employers](#), [Fitness to Practise guide for registrants and members](#), [Fitness to Practise guide for Accredited Institutions](#) and [Fitness to Practise for Cautions and Convictions](#)
- A spot-check of a sample of BASRaT's registrant's websites.

3. Concerns leading to the Condition

3.1 The concerns leading to Conditions were primarily related potential conflict of interest between professional and regulatory functions. Specifically, complaints investigations involved members of the Executive Committee, along with other issues such as the lack of an appeal process for rejected applications and the organisation's risk management process.

3.2 Additionally, concerns were raised about clarity of register and the need for quality assurance mechanisms to maintain accurate register information.

3.3 Further information is set out under Standard Two, Five Six and Eight of the BASRaT 's full assessment outcome³.

4. Assessment of Conditions

4.1 BASRaT provided its response to the Condition within the timeframe. At BASRaT's accreditation renewal, completed in May 2024, we issued Six Conditions, Conditions Two and Six had to be implemented by August 2, 2024, while Conditions One, Three, Four and Five had to be completed by Nov 2024. We presented a consolidated review of the two sets of Conditions (close by timelines), which were assessed individually. The decision to merge the reviews was made for managing the work within our Accreditation Team. The evidence for each Condition is outlined below.

³[basrat-accreditation-renewal-report-2024.pdf](#)

4.1.1 Condition One

BASRaT implemented a risk assessment-based process to decide whether applications from students who have not been deemed Fit to Practise by their University programme lead will be accepted or rejected. This process is detailed in the "Concerns about Eligibility" section of all [Fitness to Practise Policy](#) and is further supported by the appeal process.

- The appeal process appears to be restricted by its references to stages in the complaint process. We observed that it does not clearly outline the appropriate grounds for appeal, the submission process, and the potential outcomes.
- We found that BASRaT had met the requirements of the Condition but issued a new Recommendation to address those issues:
- **Recommendation One: BASRaT should clearly outline the grounds for appeal, the procedure for submitting an appeal, and the potential outcomes of the appeal decision.**

4.1.2 Condition Two

- BASRaT was required to implement a mechanism to ensure the accuracy of the register information. In response, BASRaT introduced a new database and registration system that ensures the accuracy of all data, including the location information displayed on the register.
- The register was updated to remove inconsistencies. BASRaT informed us that the data collected on application/registration forms is now standardised and includes automatic validation to ensure no data fields are missing.
- We also reviewed the register by randomly selecting 7% of registrants and, overall, are satisfied that the BASRaT 's monitoring processes are beginning to take effect.

4.1.3 Condition Three

- BASRaT has revised the composition of the panels involved in the fitness to practise process. This change is reflected in the updated version of the policies [Fitness to Practise guide for the public and employers](#), [Fitness to Practise guide for registrants and members](#), [Fitness to Practise guide for Accredited Institutions](#) , [Fitness to Practise for Cautions and Convictions](#). It outlines that the Investigation Committee, Fitness to Practise panel, and Appeal panels consist of a healthcare or medical professional, a registrant, and a lay member. It also clarifies that members of the Executive Committee do not participate in the Fitness to Practise process.

4.1.4 Condition Four

- At the time of our assessment, BASRaT was in the process of establishing a new governance structure, which we note has been integrated into broader organizational changes.
- Although this work is still in progress, we recognise that BASRaT has undertaken necessary actions to meet this condition. We were satisfied that progress to date satisfies this part of the Condition.
- BASRaT has confirmed that it will notify us. We will review this through a Notification of Change⁴, as the substantial shift in governance structure will require detailed evaluation/assessment.

4.1.5 Condition Five

- BASRaT has developed an Organisational Risk Register, which outlines governance risks, external risks, regulatory and compliance risks, financial risks, and operational risks, along with corresponding mitigation strategies. It also details the monitoring and management of these risks.

4.1.6 Condition Six

- BASRaT has updated the presentation of register information. The [Register Check](#) webpage clearly provides the details of registration categories as Graduate (REH) and Allied Health Professional (AHP) and a *glossary of terms* clarifies various definitions, including terms like active, suspended, lapsed, and others referenced in the register.
- Owing to Allied Health Professional members also being registered elsewhere, we suggest that BASRaT may like to consider providing links to regulators that registrants may belong to. This will help facilitate routes of complaint for service users.

5. Conclusion

5.1 BASRaT has taken actions required to meet Conditions. We therefore found that Conditions 1 (with recommendation), 2, 3, 4, 5 and 6 have been met.

5.2 We will assess the new governance structure that is currently being developed via the notification of change.

⁴ [Accredited Registers Notification of Change process](#)