

Accredited Registers

Condition Review: Complementary and Natural Healthcare Council (CNHC)

Date: 20 December 2024

1. Outcome

- 1.1 At the Complementary and Natural Healthcare Council's (CNHC) full accreditation renewal, the Professional Standards Authority ('we') issued one Condition on its accreditation, which was to be completed by 31 December 2024 (see page 9 of the [published outcome](#)).
- 1.2 This report sets out our assessment of the actions taken by the CNHC to satisfy the Condition.
- 1.3 We found that the CNHC had met Condition One.

2. Background

- 2.1 We assess registers against our *Standards for Accredited Registers* ('the Standards')¹. Where a Register has not met a Standard, we can issue Conditions. A Condition sets out the requirements and the timeframe that a Register must meet.
- 2.2 At the CNHC's full accreditation renewal, completed in December 2023, we issued one Condition (a full list is published on the CNHC's [directory page](#). Condition One had to be implemented by 31 December 2024:
Condition One: The CNHC should review the presentation on the Register so that the route the registrant has qualified through is clear.
- 2.3 This report discusses the actions the CNHC took to address the Condition, as well as our decision about whether the Condition is met.
- 2.4 We reviewed the following evidence:
 - a) CNHC's reported actions about what it had done to meet Condition One.

3. Concerns leading to the Condition

- 3.1 The CNHC's register entries included a unique ID, name, and (if applicable) a link to the registrant's website. Restrictions on practice such as suspension would appear next to the registrants name, where relevant. At the time of assessment, the Accreditation Panel found that the information found on the register didn't include qualifications required for registration, which is one of our minimum requirements. The Panel considered that although the naming of qualification that can lead to registration may differ depending on the Verifying Organisation, it would be helpful for the public to have more information about

¹ https://www.professionalstandards.org.uk/docs/default-source/publications/standards/standards-for-accredited-registers.pdf?sfvrsn=e2577e20_6

the route through which a registrant has trained. To address this, the Panel issued Condition One.

- 3.2 Further details can be found under Standard Two of the CNHC's full accreditation outcome².

4. Assessment of Condition One

- 4.1 The CNHC provided its response to the Condition on 25 March 2024.
- 4.2 The CNHC advised us they have updated their public register to add links to the relevant core curricular for each registrant.
- 4.3 That is, when viewing a registrant's register entry, it is clear what therapy they offer, and what qualifications they have undergone for registration. The CNHC have provided a hyperlink to the core curriculum of each therapy, next to a registrant's name and unique ID number. This allows members of the public to easily understand what training and qualifications a registrant has undergone in order to obtain registration with the CNHC, and is in line with our minimum requirements.
- 4.4 As such, we consider that this has achieved the desired outcome in that it is now clearer what training and qualifications each registrant has undergone in order to gain CNHC registration, and therefore consider this condition to be met.

5. Conclusion

- 5.1 Our assessment of evidence demonstrates that anyone using the online Register will be able to understand the route through which a registrant qualified.
- 5.2 We therefore found that Condition One has been met.

² https://www.professionalstandards.org.uk/docs/default-source/accredited-registers/panel-decisions/cnhc-accreditation-renewal-report-2024.pdf?sfvrsn=862b4a20_1